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PRINCETON  
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December 3<sup>rd</sup>, 2011

*To Whom It May Concern:*

*Please know that it is with complete confidence that I write this letter of reference for Michael.*

*I am what most people would call “challenged” when it comes to using the many programs on my computer, so I am often calling Michael to help me with some strange, new development... or for what seems strange to me! He is always quick to respond and remains calm in the face of my frustrations. Michael provides me with peace of mind by providing monthly updates and “tune-ups” to my system – and my computer never leaves my office!*

*As a Realtor® my computer is crucial to me for keeping on top of market developments and for creating and maintaining communications with my clients – I rely on Michael to make sure that my computer runs at its optimum level, and I appreciate his ability to so quickly and efficiently.*

*Sincerely,*

A handwritten signature in cursive script that reads "Susan C. Collins".

*Susan C. Collins BSW  
Owner, Realtor®*

